



MEMORANDUM OF UNDERSTANDING

STAR SAMMAAN SENIOR CITIZENS PRIVILEGES PROGRAM

This Memorandum of Understanding (“MOU”) is executed on this 6th day of November 2025 by and between:

Unimed Health Care Private Limited, a company incorporated under the provisions of the Companies Act, 2013, having registered office #8-2-596/5 Road No:10, Banjara Hills, Hyderabad, Telangana – 500034, and its unit at Survey No: 74, Financial District, Nanakramguda, Makthakousarali, Telangana – 500008, represented by its authorized signatory, Group Chief Executive Officer, Dr. Rahul Medakkar,

Hereinafter referred to as the (“**First Party**” or “**Hospital**”), which expression, unless repugnant to the meaning and context thereof, shall include his/her successors, legal representatives and permitted assigns.

AND

The Senior Citizen Beneficiaries of Senior Citizens Association-HUDA Trade Center, having registered office at Sewilingampally, represented by its authorized signatory, Dr. Jayanth Kumar (President)

Hereinafter referred to as the (“**Second Party**” or “**Association**” or “**Community**”), which expression, unless repugnant to the meaning and context thereof, shall include his/her successors, legal representatives and permitted assigns.

The First Party and the Second Party shall hereinafter be collectively referred to as “**Parties**”, and individually as “**Party**”.

WHEREAS,

- A. The Hospital is, inter alia, engaged in the business of providing healthcare and medical services and operates its hospitals located at Banjara Hills and Nanakramguda.

B. The Second Party is a Senior Citizens' Association, Community, or Resident Welfare Association representing the interests and welfare of its members specifically senior citizens aged about 60 years and more.

C. The Hospital, in furtherance of its commitment to community welfare, has agreed to extend medical services at discounted rates to the members of the Second Party who are aged 60 years and above through STAR SAMMAAN program ("**Program**").

1. SCOPE

The Hospital through this MOU extend exclusive healthcare privileges to the members ("**Program Member/s**") of Second Party who are senior citizens of aged about 60 years and above, and has enrolled in the Program, thereby ensuring accessible, affordable, and respectful medical care.

2. TERM

This MOU shall be effective from the Effective Date of this MOU and shall remain in force until terminated by either Party by providing thirty (30) days' prior written notice to the other Party, subject to the terms and conditions contained herein.

3. TERMINATION

This Agreement may be terminated by either Party forthwith:

3.1 With a prior notice of 30 days, without assigning any cause.

3.2 Consequences of Termination: Upon the termination of this Agreement, the Parties shall immediately return all confidential material and information that may have been made available to other Party during the Term of this MOU.

3.3 Notwithstanding the termination of this MOU, the rights and obligations conferred upon the Parties by this MOU shall remain in effect and continue to be binding on both parties.

4. STAR SAMMAAN MEMBERSHIP

4.1 The senior citizens who are members of the Second Party shall become eligible for enrollment under the Program of the Hospital upon submission of valid documents establishing their identity, age (60 years or above), and active membership with the Second Party. Upon successful verification, such individuals shall be registered as beneficiaries under the Program and entitled to avail the privileges provided thereunder.

4.2 Privileges under the Program shall be activated 30 (thirty) days from the date of enrolment confirmation message from Hospital.

4.3 The benefits are applicable only to senior citizens whose details are registered and verified under Program.

5. PRIVILEGES UNDER THE PROGRAM

The following privileges shall be available to the members registered under the Program:

5.1 Outpatient Services

5.1.1 Free Outpatient (OP) registration for all Program Members.

5.1.2 A 50% discount on the first OP consultation for new registrations.

5.1.3 A 30% discount on all subsequent OP consultations.

5.1.4 The above-mentioned OP consultation discounts shall be applicable only when availed with doctors empanelled under the "Star Sammaan" panel as designated by the Hospital from time to time.

5.1.5 The Hospital reserves the right to revise the panel of "Star Sammaan" doctors and/or modify the discount structure.

5.2 Diagnostics & Health Packages

5.2.1 The Hospital shall extend a 20% discount on all diagnostic tests conducted within its facilities, excluding outsourced investigations, specialized profiles, or third-party diagnostic services.

5.2.2 A 15% discount shall be applicable on all standard Health Check-up Packages offered by the Hospital under the Program.

5.2.3 The Hospital reserves the right to revise the list, contents, or pricing of diagnostic tests and health packages from time to time.

5.3 Inpatient Services

5.3.1 The Hospital shall extend a 10% discount on the total bill amount for Inpatient (IP) admissions, applicable only to cash-paying patients.

5.3.2 The above discount shall exclude charges related to pharmacy, implants, stents, consumables, predefined packages, and outsourced investigations or procedures.

5.3.3 The Hospital reserves the right to review or modify the discount policy from time to time.

5.4 Ambulance Services

The Hospital shall provide free 24x7 ambulance pick-up services for Program Members within a 10 (ten) kilometre radius from the Hospital premises, both Banjara Hills and Nanakramguda.

5.5 Pharmacy Services

5.5.1 The Hospital shall provide a 10% discount on pharmacy bills exceeding ₹1,000 (Rupees One Thousand only) for Program Members under the Program.

5.5.2 The Hospital shall also provide free home delivery and refill tracking services for prescribed medicines within a 10 (ten) kilometre radius from the Hospital premises, subject to medicine availability and applicable regulatory requirements.

6. GENERAL TERMS AND CONDITIONS

- 6.1 Privileges shall be activated 30 days from the date of enrolment confirmation message from Hospital.
- 6.2 The benefits and privileges under this Agreement shall be applicable only to senior citizens whose details are duly registered and verified under the Program.
- 6.3 It is expressly agreed between the Parties that, in order to avail the aforesaid discounts and benefits, the Second Party shall ensure that:
 - a) The residents/members enroll themselves with valid Government-approved age proof confirming that they are aged 60 years or above; and
 - b) The residents/members make prior appointments for Outpatient, Diagnostic, and Inpatient Services at the Hospital.
- 6.4 All discounts, benefits, and privileges extended under this MOU are non-transferable and shall be applicable solely to the registered and enrolled member.
- 6.5 The Hospital reserves the right to review, modify, suspend, or withdraw any feature, benefit, or component of the Star Sammaan Program at its discretion and without prior notice.
- 6.6 The Second Party shall permit the Hospital to conduct, at mutually convenient times, health awareness programs, periodic check-up camps, and wellness initiatives, and shall encourage active participation of its members in such programs.
- 6.7 The Second Party agrees to share access of its members database to the Hospital, including names, gender, and mobile numbers, for the limited purpose of disseminating information related to the Program and other health advisories or awareness messages from the Hospital. The Hospital shall maintain the confidentiality of such data and use it strictly for the stated purpose.

7. CONFIDENTIALITY:

- 7.1 It is mutually agreed by both the Parties that the Confidential Information for the context of this MOU means all the proprietary information relating to the Hospital and members that may come to the knowledge of Either Party, whether directly or indirectly, the information provided for the Performance of this MOU.
- 7.2 The Parties agrees that it will use its best efforts to ensure that all the Confidential Information is disclosed to its employees, subcontractors, members or agents only on a need-to-know basis and make sure that they don't make use of Confidential Information, in connection with this Agreement, for any other purpose other than the purpose that is mentioned in this Agreement.
- 7.3 The obligations of both parties pursuant to this Clause shall survive the termination or expiration of this Agreement to the maximum extent permitted by law.

8. GOVERNING LAW

- 8.1 This Agreement shall be governed by and construed in accordance with the laws of India and courts at Hyderabad, Telangana shall have exclusive jurisdiction over any disputes in respect of this Agreement.

8.2 In the event of any dispute, the Parties to this Agreement shall resolve the dispute through Arbitration presided by a sole arbitrator jointly appointed by the Parties. The seat and place of the arbitration proceedings shall be conducted at Hyderabad. The arbitration proceedings shall be governed by the Arbitration and Conciliation Act, 1996 (as amended, varied, re-enactment or supplemented from time to time) and shall be conducted in the English language.

9. NOTICES:

Any notice or other communications required or permitted hereunder to any Party shall be in writing and shall be sufficiently given either by way of personal delivery or sent by overnight courier, first class mail/ postage prepaid, or transmitted by facsimile (with confirming copy sent by airmail) or other form of recorded communication such as electronic mail:

If to the Second Party:

Name / Representative	:	Dr. A. Jayanth Kumar
Address	:	Senior Citizen Welfare Association HUDA Trade Centre, Serilingam Pally
Telephone	:	9848272868
Email	:	dr.jayanth@gmail.com

If to the Hospital:

Name	:	Dr. Rahul Medakkar
Address	:	#8-2-596/5 Road No:10, Banjara Hills, Hyderabad, Telangana - 500034
Telephone	:	9948187548 (PoC)
Email	:	info@starhospitals.in

10. NON-EXCLUSIVITY

It is hereby agreed by Parties that the arrangement under this MOU is on a non – exclusive basis.

11. FORCE MAJEURE

11.1 If and to the extent that Hospital's performance of any of its obligations under this MOU, hindered or delayed by fire, flood, earthquake, elements of nature or acts of God, acts of war, terrorism, riots, civil disorders, rebellions or revolutions, or any other similar cause beyond the reasonable control of them (each, a "Force Majeure Event"), and such non-performance,

hindrance or delay could not have been prevented by reasonable precautions, then in such a case, Hospital shall be excused for such non-performance, hindrance or delay, as applicable, of those obligations effected by the Force Majeure Event for as long as such Force Majeure Event continues and Hospital continues to use its best efforts to recommence performance whenever and to whatever extent possible without delay, including through the use of alternate sources, workaround plans or other means.

11.2 If the Hospital's performance is prevented, hindered, or delayed by a Force Majeure Event, then the Second Party shall be immediately notified of the occurrence of the Force Majeure Event and the nature of the Force Majeure Event, in reasonable detail.

12. RELATIONSHIP BETWEEN THE PARTIES

Nothing in this MOU is or will be taken as constituting the relationship of agent, partnership or joint venture between the Parties or otherwise sharing risks or rewards or constituting any Party, the agent, or representative of another Party. The Hospital performs all of its obligations under this MOU as an independent service provider.

13. OBLIGATIONS OF THE PARTIES

Both Parties shall work together to promote awareness of the Program and ensure effective communication to all eligible senior citizens.

14. OBLIGATIONS OF THE HOSPITAL

- 14.1 The Hospital shall provide medical services, including outpatient (OP), inpatient (IP), diagnostic, and other specified services, to Program Members at discounted rates as agreed under this MOU.
- 14.2 The Hospital shall ensure that all medical services provided under this MOU are of standard quality, safe, and in accordance with applicable laws and medical regulations.
- 14.3 The Hospital shall maintain proper hygiene, cleanliness, and infection control protocols within its facilities where the services are provided.
- 14.4 The Hospital shall maintain confidentiality of all medical records and personal information of the senior citizens in accordance with applicable privacy and data protection laws.

15. OBLIGATIONS OF THE SECOND PARTY

- 15.1 The Second Party shall ensure that only senior citizens aged 60 years or above, who have enrolled with valid Government-approved age proof, are eligible to avail the benefits under the Program.
- 15.2 The Second Party shall assist in communicating Program details, scheduling appointments, and coordinating with the Hospital to facilitate smooth service delivery.
- 15.3 The Second Party shall ensure that the Program Members adhere to any prior appointment requirements or procedural guidelines set by the Hospital.

- 15.4 The Second Party shall not transfer, assign, or allow any non-member to avail the benefits extended under this MOU.
- 15.5 The Second Party shall act as a point of contact for the Hospital regarding feedback, grievances, or any operational matters relating to the Program.
- 15.6 Only bona fide members of the Second Party shall be entitled to avail of the benefits under the Program. The Second Party shall ensure that no individual who is not a member of Second Party participates in or benefits from the Program. The Second Party and its members shall not engage in any malpractice, misrepresentation, or fraudulent activity in relation to enrollment, membership, or utilization of Privileges under this MoU. Any violation of this clause may result in immediate suspension of benefits and termination of this MOU at the discretion of the Hospital.

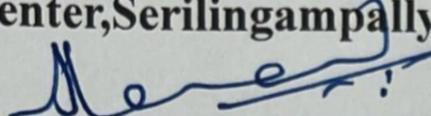
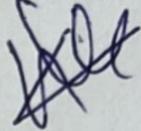
16. COMMUNICATIONS

In case of any queries or clarifications regarding the Privileges and services offered under the Program, the Program Members and the Second Party may contact the designated representatives through the contact numbers provided in **Annexure-I**.

17. MISCELLANEOUS

- 17.1 Each of the Parties represents and warrants that it is empowered to execute and perform its obligations under this Agreement and is duly authorized to do so.
- 17.2 This Agreement constitutes and represents the entire agreement between the Parties and supersedes all prior arrangements, agreements or understandings, negotiations, and discussions, if any, whether oral or in writing, between the Parties.
- 17.3 If any provision of this Agreement shall be held to be illegal, invalid, or unenforceable, in whole or in part, under any enactment or law, such provision or part shall, to that extent be deemed not to form part of this Agreement, and the legality and enforceability of the remainder of this Agreement shall not be affected.
- 17.4 This Agreement is made in two counterparts, each handed over to the Party, shall mean one and the same document.
- 17.5 This Agreement shall be binding upon and shall insure to the benefit of the Parties hereto and their respective successor, representatives and permitted assigns.
- 17.6 The Parties shall not assign any of its rights, powers, benefits, responsibilities, obligations and/or duties under this Agreement to a third party without the prior written consent of the other.
- 17.7 No waiver of any breach of these provisions will be effective unless such waiver is in writing and signed by each party to this Agreement against whom such waiver is claimed. No waiver of any breach shall be deemed to be waiver of any other or subsequent breach.

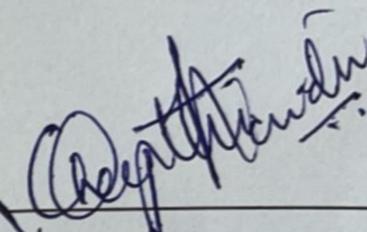
IN WITNESS WHEREOF, each of the Parties have caused this Agreement to be duly executed by their duly authorized representatives on the date and year first written above.

For Senior Citizens Association , HUDA Trade Center, Serilingampally 	For Unimed Health Care Private Limited 
Name: Dr. A. Jayanth Kumar	Name: Dr. Rahul Medakkar
Designation: President	Designation: Chief Executive Officer
Date: 06-11-2025	Date:
Place: Hyderabad	Place: Hyderabad



WITNESSES:

1. Nonalw

2. 



ANNEXURE -I

S. No	PARTICULARS	CONTACT NUMBER
1	Emergency Number	9071104108
2	Senior Citizens Help Line	8143138181
3	Home Sample Collection	9591104108
4	Single Pont of Contact (SPOC) Number	9948187548